

Software Platform for smart Receivables Management

collectAI is a software platform for intelligent receivables management with digital, AI-based payment services. It offers modular or holistic products invoice, payment reminders and white-label payment pages. The smart technology flexibly optimizes the goals of higher realization rates, cost reduction and customer loyalty and combines digital communication channels with a variety of payment methods for a smooth process. Thus, collectAI fundamentally improves the customer experience and places the needs of the end user at the center of the service. collectAI, founded in 2016, is one of Germany's largest e-commerce retailer, the Otto Group.

Company Facts

- ▶ Managed receivables: **EUR 90m**
- ▶ Employees: **45**
- ▶ More than **30** clients
- ▶ Founded in **2016**
- ▶ Based in **Hamburg**
- ▶ **100%** Otto Group Subsidiary

Product Features

- ▶ AI-based software-platform in the cloud
- ▶ Variety of communication channels
- ▶ Multi-language White Label Payment Pages
- ▶ Online payment methods & PSPs
- ▶ Management platform with reporting
- ▶ Flexible integration

Artificial Intelligence

The AI supports decision-making in regard to different measures such as communication channels and timing to individually approach customers. The AI is fully automated and self-learning to ensure continuous optimisation.



Clients

Our solution is used by clients from various industries such as e-commerce, banking and utility.

